

i-SITE Terms and Conditions

Important Notice:

Final reporting time for services should be at least 15 minutes prior to departure time unless otherwise stated. Failure to observe the final reporting time, or check-in time, may result in cancellation of your service and a cancellation fee may apply.

Cancellations:

Should it be necessary for you to AMEND or CANCEL reservations please advise the **operator** without delay. The Christchurch i-SITE Visitor Centre (a division of Christchurch & Canterbury Marketing Ltd) will charge a **minimum administration fee of 10%** of the total value of each voucher cancelled. The balance of the refund is at the discretion of the operator. A cancellation fee may apply if insufficient notice of cancellation is given. No shows (not appearing for a booked service) will result in cancellation charges, normally a 100% cancellation fee would apply. An additional transaction fee may also apply if reticketing is required.

Refunds:

The Christchurch i-SITE will only process refund requests on receipt of the original vouchers/tickets, undamaged and unaltered, presented in this voucher cover with appropriate identification.

Conditions of Sale:

Christchurch & Canterbury Marketing Ltd receives the monies as the agent for the supplier of the goods and/or services for which payment is made. Christchurch & Canterbury Marketing Ltd shall not be liable to any client to whom a sale is made or to any other person for loss or damage (whether direct or consequential) arising (whether pursuant to contract, at common law or in any other way) directly or indirectly in connection with the supply of the goods and/or services for which payment is taken or any failure or default in respect thereof (including failure of the supplier to obtain or keep current any licence required for the supply of the goods or service) or anything done, said or omitted by the supplier of the service or any other person in connection therewith.

Conditions:

All vouchers/tickets in this folder are issued subject to the regulations and bylaws of the respective operators to whom they are issued. All vouchers/tickets are valid for the services as detailed on the vouchers/tickets only, up to the value specified. All other costs associated with the service provided are your responsibility.

Validity:

These vouchers/tickets are only valid for the services issued for the date/time specified. Gift Vouchers are valid for 12 months from the date of issue and are non refundable.

Disclaimer:

All terms and conditions are subject to change without notice.